

INDUSTRY

Government Agency

ORGANIZATION TYPE

US State Government
Technology Services

\$1.3 billion annual
technology budget

TrueProject Helps a US State Agency Provide Visibility to Constituents and Save Hundreds of Millions of \$ Per Year

OVERVIEW

This US state agency responsible for managing technology investments, with a yearly budget of \$1.4 Billion, faced challenges in ensuring project success and managing risks effectively. As stewards of taxpayer dollars, they needed a robust process to optimize IT spending, drive innovation, and protect the integrity of their public funds.

THE CHALLENGE

The task at hand was to implement a solution that would enhance project governance, provide comprehensive data analysis, and facilitate better decision-making. The agency aimed to maximize savings, improve project quality and timeliness, and increase transparency in IT expenditures for informed resource allocation.

THE ACTION

TrueProject collaborated with the state agency to deploy their State Enterprise Management Suite: This white-labeled TrueProject solution offered advanced project governance and oversight capabilities. The solution utilized intuitive dashboards to both visualize and analyze project data, including budgets, schedules, risks, and assessment responses, while empowering stakeholders with unprecedented management insights.

“Coupled with project assurance, we have saved taxpayers an estimated \$280 million that would have been lost to failed or challenged technology projects.

- Director of Enterprise Governance and Planning (customer organization)

Key stakeholders, including the Executive Director, Director of Enterprise Governance and Planning, and CIO of the State, played pivotal roles in the decision-making and deployment process.

THE RESULT

The implementation of TrueProject yielded significant benefits for both the state agency and TrueProject:



- With several years of successful usage, TrueProject enabled the state agency to achieve increased visibility and improved financial performance, saving over \$280 million annually.



- Projects across the portfolio experienced enhanced quality and timeliness, contributing to overall efficiency and effectiveness.



- The agency gained a deeper understanding of IT expenditures, facilitating informed decision-making and resource allocation. The agency saved over 25% of their independent validation and verification budget annually using TrueProject.



- TrueProject empowered the agency to analyze project delivery effectiveness, mitigate risks, improve financial performance, and identify cost-effective initiatives, ensuring optimal utilization of public resources.

Through TrueProject's innovative solutions, the state agency successfully navigated the complexities of technology investments, ultimately driving greater value and impact for its constituents.

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